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### Purpose

This guide is meant to assist new and existing Members in creating a membership with the East Grand Forks Rod & Gun Club, renewing their membership, obtaining member cards and other functions within the Club.

#### **Creating a Membership**

First step in creating a Membership with the East Grand Forks Rod & Gun Club is to navigate to the Club's website at *www.egfgunclub.org* and click the "Membership" tab at the top of the page. Next, click the "Join Today" button near the bottom of the page which will bring you to the Club's online Waiver of Liability and Hold Harmless agreement.



An E-mail with a link to Memberplanet will be sent to you after completing the online waiver. Memberplanet is our online Member Management system which we use to maintain our Membership database, collect dues and other payments as well as broadcast messages to our Members.

Click the link in the E-mail or copy and paste it into your favorite web browser (Ineternet Explorer, Microsoft Edge, Firefox, Chrome or Safari will all work) which will bring you to the Club's Memberplanet landing page. Click the blue "Become a Member Today!" button, then fill in your information on the following screen to create your account.



Create an account		Log in to Mem
First name	Last name	Username/Email
Email		Enter Your Information
Re-enter email		Create Your Account
Choose a Password		Forgot your passw(

Memberplanet - Account Creation

After creating your account you will be presented with your profile page. *Enter as much or as little information as you would like then click continue.* Your Name, E-mail, Cell Phone Number and Physical Address (no P.O. Box numbers) are the only pieces of information required.

Joining East Grand Forks Rod and Gun Club	
Please complete your member profile to help us have the most up-to-date contact information.	
My Profile	« Go Back
Josh Johnson DOB none provided	Edit
CONTACT Primary email * josh85767658494957867@gmail.com Email address (secondary) none provided Mobile none provided Home none provided Work none provided	Edit
Website none provided Social media profiles none provided	
LOCATION Address none provided Time zone (GMT-08:00) Pacific Time, US & Canada Hometown none provided	Edit
	Continue »
Memberplanet - Profile Page	
	Click Continue to Move to the next Ste

Next screen shown will be the Membership Level page which shows the available membership levels as well as cost (annual dues). Click on the blue "Choose" button next to the Membership Level that suits your needs. Shown below each level is a brief description. After selecting your Membership Level, click the blue "Continue" button at the bottom of the page to continue to the payment page.

Membership Level			« Go Back	
If you have a private level access code, type in the box below:				
Level *	Price		Subtotal	
East Grand Forks Rod & Gun Club			Choose one	
Annual Individual Membership Membership period: Annually Individual Memberships are offered to Individuals 18 years of age and older. Annual Membership periods run from April 1st to March 31st of the following year.	\$105.00	Choose	so.oo	Button
**New Members must attend an orientation before receiving gate code**			to Select Yo	our Level
Annual Family Membership Membership period: Annually Family Memberships include your spouse and dependents 18 years of age or under or 21 years of age or younger if enrolled full time in post secondary education. Annual Membership periods run from April 1st to March 31st of the following year.	\$125.00	Choose	\$0.00	
		Total	\$0.00	
Memberplanet - Me	mbership	Levels	Continue a Click Cor Proceed	itinue to to Checkout

After selecting a Membership level, you will be presented with the Checkout page. Submitting payment can be done by two methods; 1. Credit/Debit card and 2. Pay with Bank. All major Credit/Debit, Mastercard, Visa, American Express and Discover (cards are subject to change without notice) are accepted. If selecting Pay with Bank, click the "Add Bank Account" and follow the prompts.



Payment of dues completes the second stage in the process. Next, you must attend a New Member Orientation where Range rules and procedures will be explained. After completing the orientation we will E-mail your Member Card, which has the the gate combination printed on it. Please reference the Club Calendar (www.egfgunclub.org/news-events) to find an orientation date that works with your schedule. If the scheduled orientations do not fit into your schedule, please send an E-mail to **orientation@egfgunclub.org**, state the times and days you are available and somebody from the Orientation Committee will work with you to setup a better time and date for an orientation.

After completing your payment, you will be presented with a Memberplanet confirmation of payment page. From here you can click the "Go to my homepage" button and explore Memberplanet or you can close the web page.



Memberplanet - Payment Confirmation

A confirmation of payment E-mail will also be E-mailed after payment has been completed. You must have the confirmation of payment E-mail, either a digital copy on your mobile device or a printed copy, available to show the Orientation Leader.

\*\*If you do not provide the confirmation of payment E-mail you will not be able to complete the orientation.

East Grand Forks Rod & Gun Club
Your membership payment has been processed.
Total paid \$125.00
Annual Family Membership Scott Scotcherson Your next membership payment of \$125.00 is due on 04/01/2020
To change your membership level or renewal setting click here to log in to your account
Powwerd by memberplanet, LLC 23224 Crenshaw Boulevard, Torrance, CA 90505

E-mail - Confirmation of Payment

### **Member Card**

All Members must have their member card with them at all times while on the Range. You do not have to display the card at all times but you must have it available when asked to present it.

Your member card will be E-mailed to you after you complete your New Member Orientation. *Future cards will be sent via e-mail on the first day of our membership period in the spring, April 1st.* The E-mail will come from *member@egfgunclub.org* and will have the gate combination in the upper right corner. If you cannot find the E-mail in your inbox please check your spam/junk folder.

If you lose your Member card please report it missing as soon as possible by sending an email to *member@egfgunclub.org*. Only Members of the Club are entitled to use our Range, a missing member card will give the gate code to others.



Membership Card

## Adding Payment Type

Login to your Memberplanet account (https://memberplanet.com/Login.aspx) using your favorite web browser (Microsoft Edge, Firefox, Safari and Chrome all work), then click "Payment info" in the menu bar on the left side of your screen. Memberplanet accepts all major Credit/Debit cards from American Express, Mastercard, Visa and Discover (cards are subject to change without notice) as well as E-Checks (Bank Account information). Next you will be presented with the "Payment Methods" page. Click the blue "New payment method" button on the right to continue adding a payment method.





Memberplanet - Payment Methods

Enter the details for the method of payment chosen as shown below.

You can add multiple payment methods (multiple credit/debit cards and bank accounts, etc) to your account. If you are entering multiple payment methods, make sure you designate one method as your primary payment method by checking the box next to "Make this my primary payment method". If you don't want a payment method to be the primary payment method, make sure that check box is un-checked. To finish adding either payment method, click the "Save" button in the lower right corner of the screen.

ff Home	
rayment Method Details (America are manualouy)	
Events	
Payment Method Type" Credit Card	
Discussions     Payment Method Nickname*     e.g. My Acme Bank Credit Acct	
Packets	
B Directory Name on Card* Enter Card Details Here	
Participation tracker	
Member circles	
LI History Card Number*	
X My profile	
Privacy settings Expiration (month & year)* MM • YYYY •	
Profile page CCV/Security Code *	
= Payment Info	
Creat Default Payment Method Make this my primary payment method	
A My groups	
? Help & FAQs	
Memberplanet - Payment Details - Credit Card	
Click "Save" to Finish Adding Payment Method	



memberplanet			Scott Scotcherson 🗸
ff Home			
🐱 Inbox	Payment Method Deta	IS (All fields are mandatory)	
Events			
D Photos	Payment Method Type	E-Check	
Discussions	Payment Method Nickname*		
Packets			
Directory	Account Name*	e.g. My Acme Bank Checking A	
Terricipation tracker	Account Type*	select v	Enter Account Details
Member circles			
History	Account Number*		
👗 My profile	Pouting Number*		
Privacy settings	Routing Number		_
Default Pay	ment Method	Make this my primary payment method	
Create a new group			Cancel Save
	Memberplan	et - Payment Details -	E-Check
	Click "S	Save" to Finish Adding P	ayment Method

### **Renewing Your Membership**

Our Membership period runs from April 1st to March 31st of the following year, but you can renew your Membership at any point before March 31st. You can also renew your Membership for multiple years in the future.

There are two ways to renew your membership. 1.) automated reminder E-mails, with a "Pay Now" button, are sent to every Member 30 days, 14 days and 1 day before March 31st. Clicking the button will bring you to the Membership Levels detail page in Memberplanet.



2.) Login to your Memberplanet account (https://memberplanet.com/Login.aspx) using your favorite web browser (Microsoft Edge, Firefox, Safari and Chrome all work), click "Home" on the left side of your screen, then click the "Renew" button on the right side of the next screen to continue to the Membership Level Details page.

Home		Renewal Date	Click "Renew"
	Go to my group portal		John Johnsor ~ 🛛 🛆
<ul> <li>A Home</li> <li>Inbox</li> <li>Events</li> <li>A Photos</li> </ul>	John Johnson user@email.com		20% profile complete
Discussions     Dackets	My member levels		
Directory	East Grand Forks Rod & Gun C	Due date 4/1/20	118 Renew
Member circles	Profile     Add your date of birth       20% complete     MM/DD/YYYY		Skip this step
My profile			

Memberplanet - Home Page

The Membership Level Details page will show you your current Membership Level and renewal amount. Click Pay now to continue on to the payment page.

memberplanet			Josh Anderson 🐱 🙎
🕂 Home		Surrent Membership Lev	al . Go back
Inbox	Annual Family Membership		
Events	Penews		
D Photos	Amount \$125.00		Pay using
Discussions	Renews on 4/1/2022 at 12:00 AM	enewal Date	Switch to automatic renewal »
Packets	Renewal type Manual		
Directory	Pay to East Grand Forks Rod & Gun Club		
<b>Participation tracker</b>	Cancel my member level		
Member circles	Schedule		
History	Date Amount	Status	
A My profile	4/1/2021 \$125.00	Success	
Privacy settings	4/1/2022 \$125.00	Scheduled	Pay now
Profile page	3 month		Draw L Have
Payment info	2190003		page 1 of 1 jump to page 1 Go
Create a new group			
	Memberplanet - Memb	pership Level Details	$\backslash$

Click "Pay now'

At the Checkout page, you can select a saved payment method to pay your dues or use a new payment method. To use a saved payment method, click the drop down menu and select your saved method or to use a new method, simply click on the "Credit card" or "e Check" button. After you have selected a payment method or entered your information for a new payment method, click "Pay now" to complete your payment.

	Go to my group portal	New User~	
Home Mome Mome Mome Inbox Events	Checkout East Grand Forks Rod & Gun Club	« Go Back	
<ul><li>Photos</li><li>Discussions</li></ul>	Membership Level Annual Family Membership Membership period: Annually	\$100.00	
<ul> <li>Packets</li> <li>Directory</li> <li>Member circles</li> <li>History</li> <li>My profile</li> </ul>	Total Saved Payment Methods	\$0.00	
<ul> <li>Privacy settings</li> <li>Profile page</li> <li>Payment info</li> <li>Create a new group</li> </ul>	Credit card e Check Card number		
My groups P Help & FAQs	Month  Vear  Cvv	ZIP	
Q Search G Select Language ▼	New User     FULL NAME     user@email.com       If you're making a payment today, you'll be charged when you click the Pay Now button. By continuing, you agree to the memberplanet Terms & Conditions.     Conditions	EMAIL (receipt) Pay Now	

After completing your payment, you will be automatically returned to the Membership Information page as before. Please be aware that this page will look similar to what it did before you submitted a payment.

\*\* *PLEASE NOTE:* Memberplanet will allow you to renew as many times as you wish and the "Pay now" button will continue to show up giving some Members the impression their payment didn't go through or was canceled.

If you are unsure if your payment was successful or not, Check the "Renews on" date. If that date is the start of a Membership period out in the future that means your dues are paid up and you are current until the next Membership Period. If you are still un-sure, wait a few days to make sure the payment posts to your bank account. You can also check your payment history to see if your payment was successful. Click on the "History" button found on the left side of your screen then click "Payment history" to display your payment history.

memberplanet				Josh Anderson 🐱 🔒
ff Home				On heads
Mark Inbox	Annual Fa	mily Membership		« Go back
Events				
Photos	Amount	\$125.00		Pay using
Discussions	Period	Yearly	news on Date	Manual renewal Switch to automatic renewal »
Packets	Renewal type	Manual		
Directory	Pay to	East Grand Forks Rod & Gun Club		
Participation tracker	Cancel my men	iber level		
Member circles	Schedule			
History				
	Date	Amount \$125.00	Status	
Privacy settings	4/1/2022	\$125.00	Success	
Protile page	4/1/2023	\$125.00	Scheduled	Pay now
Payment info	3 records			Dray Navt
Create a new group	25 per page (	Go		page 1 of 1 junp to page 1 Go
🗱 My groups				
	Men	nberplanet - Memb	ership Level Deta	ails
[History]				New Payment Metho

# Updating Personal Information (E-mail, Password, Phone Number, etc)

Should you ever need to change your E-mail Address, Password, Phone Number or Physical Address, login to Memberplanet (www.memberplanet.com/Login.aspx) using your favorite web browser (Microsoft Edge, Firefox, Safari and Chrome all work), click on your name at the top right of your screen, then click "Edit my profile". From the Member information page you will be able to change your password or change your primary E-mail address. To change your phone number, add a secondary phone number/E-mail address or change your physical address click the "Location and Contact" tab, then click the blue "Edit" button.

\*\*If you change your primay E-mail address, that will become your new username to login to Memberplanet.

	Edit	my profile		k On Your Nam
				K
nemberplanet	Go to my group portal	$\setminus$		Jay Johnson 🔪 💈
🕈 Home			N	IY ACCOUNT
🗹 Inbox	Jay Johnson jay@email.com			Go to my member portal
Events				Edit my profile
Photos			c	Change my password
Discussions	My member levels			Log out
Packets	East Grand Forks Rod & Gun C	Due dat	te 4/1/2022	Renew
Directory				
Participation tracker	Profile Upload your profile picture			
) Member circles	50% complete			Skip this step
History				
-	Memberplanet - Home P	age	·	
	<i>Memberplanet - Home P</i> Change Prim Change Pass	age ary E-mail or sword		
memberplanet	<i>Memberplanet - Home P</i> Change Prim Change Pass	age ary E-mail or sword	Exar	mple User-2 🗸 🔏
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memberplanet Thome Inbox Events Photos Discussions	Memberplanet - Home P Change Prime Change Pass Member information Example User-2 dick@engelstadsoftre.com	ary E-mail or sword	Exar	mple User-2 🗸 🙎
memberplanet          Mome         Inbox         Events         Photos         Discussions         Packets	Memberplanet - Home P Change Prim Change Pass Member information Example User-2 dick@engelstadsource.com	ary E-mail or sword	Exar	mple User-2 🗸 👌
memberplanet  Thome  Linbox  Events  Photos  Discussions  Packets  Directory	Memberplanet - Home P Change Prime Change Pass Member information Example User-2 dick@engelstadsource.com	ary E-mail or sword	Exar	nple User-2 🗸 🙎
memberplanet  Home  Inbox  Photos  Poiscussions  Packets  Directory  Participation tracker  Member circles	Memberplanet - Home P         Change Prim         Change Pass         Member information         Example User-2         dick@engelstadsource.com         Change email         Change password         Basic Info         Location & Contact	ary E-mail or sword	Exar	nple User-2 🗸 🛆
memberplanet          Memberplanet         Home         Inbox         Events         Photos         Discussions         Packets         Directory         Participation tracker         Member circles         I History	Memberplanet - Home P         Change Prime         Change Pass         Member information         Example User-2         Change email         Change password         Basic Info         Location & Contact	ary E-mail or sword	Exar	nple User-2 v <u>A</u> Family
memberplanet	Memberplanet - Home P         Change Prim         Change Pass         Member information         Example User-2         dick@engelstadsource.com         Change email         Change password         Basic Info         Location & Contact         Additional information	ary E-mail or sword	Exar	nple User-2 ✓ A Family Manage privacy»





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### **Guest Memberships**

Guest memberships are temporary memberships good for one calendar day at the Range for non-members. Guest memberships give non-members a chance to experience our facilities first hand along with the prospect to transition into a full membership.

\*\*All Guests must be accompanied by a Member in good standing with the Club.\*\* The number of Guests a Member can accompany is unlimited, however, one Guest Membership does not cover a group of Guests (with the exception of dependents as explained below). Each INDIVIDUAL adult Guest must complete, with payment, the Guest Membership form.

To start, the Member must login to their Memberplanet account, then click the "Inbox" in the tool bar on the left side of the screen. At the Inbox page, click on the "Viewing" menu and select "Payment requests".



Next, a list of payment forms available will be presented. Click "Guest Membership" to bring up the Waiver of Liability and Hold Harmless Agreement, which must be read and acknowledged by the Guest. The Accompanying Member Agreement must be read and acknowledged by the Member. Guests will have the option to bring any dependents, 18 and under or 21 and under if enrolled and attending full-time for post-secondary education, with on their visit. Dependents must be listed in the space provided. Final step is the payment section. Payments can be submitted in the form of Credit/Debit cards or e-Checks.



An E-mail for confirmation must be included on the Payment page, either E-mail of the Guest or Member can be used. After submitting payment, two E-mails will be sent, one E-mail will show payment confirmation and the other will show Guest Membership confirmation, which will list the Guest's name, Member's name, date of Range visit and any dependents that will accompany the Guest. This Guest Membership confirmation E-mail must be accessible the day of the Range visit, either a digital copy on a mobile device or a printed copy, in case of a membership check.

Payment		
Guest Membership	\$25.00	
Total amount	\$25.00	
Use a New Payment Metho	Pay with Bank Log in to use a saved payment method	
Card number 1234896595748852		
(NAME ON ACCOUN	•         2021         •         123         cvv         58201           T)         FULL NAME         (EMAIL FOR CONFIRMATION)         EMAIL	Confirmation E-mail Addre
	Today's payment : <b>\$25.00</b>	
Rum	Pay now	

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EAST GRAND FORKS								
East Grand Forks Rod & Gun Club Guest Membership for Josh Jefferson								
This Guest Membership entitles Josh Jefferson (and Dependents if applicable, listed below), accompanied by Dave Davidson for a day at the Range on 05/22/2020								
East Grand Forks Rod & Gun Club 12923 480th Ave NW East Grand Forks, MN 56721 Add us to your address book	powered by memberplanet							



f	Share on Facebook	Y Tweet	in	Share on LinkedIn		Email	
Sumn	nary						
Payment date		2/20/2020	Name on Card		Dave Davidson		
Payment method		Credit Card	Card Number		99	99	
Paymen	it amount	\$25.00					
Approva	al code	467432					
Guest N	lembership			x1			\$25
Total:							\$25
						Print t	nis page

Email - Payment Confirmation